

From: DPA EIS Helpdesk

Sent: Friday, June 28, 2002 12:41 PM

To: ALL DPA Statewide Staff; ALL DPA State Associates; DFYS Eligibility Staff; Caroline Gill-9* (E-mail); DPA Central Region Supervisors; Ellen Stephan-CITC; Jill Nelson-UAA (E-mail); Jim Corkrum-CITC (E-mail); Leslie Vines-9* (E-mail); Mark Renicker-HRC (E-mail); Melanie Melendez-UAA (E-mail); Morgan Grey-UAA (E-mail); Nancy Lennon-9* (E-mail); Steve Bye-CITC (E-mail); Tammy Douglass-9* (E-mail); Tammy Sellars-UAA (E-mail); Zam Chatman-9* (E-mail); Angela McElroy-BBNA (E-mail); Barbara Moultrie; Bowman, Rhonda; Brenda Schwantes-KANA (E-mail); Chris Wheeler; Don Ireland-AVTEC (E-mail); Georgia Poynor; Grimes, Rocky; Hulce, Rudder; Karen Gonne-Harrell-APIA (E-mail); Keck, Steven; Margie Bezona-KANA (E-mail); Melinda Cavanaugh-Nome (E-mail); Roesing, Kirk; Shannon Mahoney-Irish-Valdez (E-mail); Shawn Blumenshine; Sheila Wallace-Kodiak (E-mail); Sturrock, Kathy; Susan Lacey-Homer (E-mail); Tahnee Smith-Maniilaq (E-mail); Theresa Absher-Glennallen (E-mail); Urbanovsky, Jane; Adams, Nikki; Alice Palen (E-mail); Dahl, Carol; Douglas McQueen (E-mail); Jaqueline Stuhr (E-mail); Margaret Kozlowski (E-mail); Michael Gould (E-mail); Nathalie Hoffert (E-mail); Robin Britt (E-mail); Sheila Williams (E-mail); Sue Gordon (E-mail); Sue McCarty (E-mail); Terri Ramsey-Benson (E-mail); Trina Richards (E-mail); Aliesha Peterson (E-mail); Bonnie Toleman-SERO ARM (E-mail 2); Cheri Murphy-DPA (E-mail); Kathy Ripley-DPA (E-mail); Mae Williams-Metlakatla (E-mail); Nicole Davidson-SERRC (E-mail); Sharon Stitz (E-mail)

Subject: ETAD Screen Enhancement

Broadcast to All DPA Staff and Service Providers
From
Systems Operations

ETAD Screen Enhancement

The ETAD screen has been changed. You will no longer be limited to 20 caseloads or 1,000 alerts.

The screen now displays all caseloads (both EIS and JAS) assigned to a PCN starting with EIS cases followed by JAS cases. You should notice a change in the response time.

The DPA Assistant Regional Managers provided Systems Operations with the names of key people in the various service provider offices to whom we could send broadcasts and other information that we need to share with the service providers. If the service providers receiving this message would be kind enough to forward the information to your staff members who have access to the Case Management System (CMS), we would be most appreciative. Thank you for your help in getting the word out.

For any system-related questions, please contact the DPA EIS Helpdesk at EISHelp@health.state.ak.us <<mailto:EISHelp@health.state.ak.us>>.